

Appendix I: 2007/08 BVPIs

PI Code & Short Name	Corporate Priority	2006/07			2007/08		Long Term Trend Arrow	Traffic Light Icon
		HBC Value	English District Council Average	English District Council Top Quartile	HBC Value	HBC Target		
BV02a Equality Standard for Local Government	Organisational Improvement	Level 1	N/a	N/a	Level 2	Level 3		
BV02b Duty to Promote Race Equality	Organisational Improvement	58%	64.69%	79%	68.4%	70%		
BV08 % of invoices paid on time	Organisational Improvement	86.61%	94.70%	97.62%	91.37%	100.00%		
BV09 % of Council Tax collected	Delivering 1 st Class Public Services	98.33%	97.90%	98.60%	98.40%	98.50%		
BV10 Percentage of Non-domestic Rates Collected	Delivering 1 st Class Public Services	98.27%	98.86%	99.36%	98.70%	98.50%		
BV11a Top 5% of Earners: Women	Organisational Improvement	29.44%	26.92%	33.30%	30.24%	30.00%		
BV11b Top 5% of Earners: Ethnic Minorities	Organisational Improvement	0.00%	1.96%	3.70%	0.00%	0.50%		
BV11c Top 5% of Earners: with a disability	Organisational Improvement	2.70%	4.06%	6.25%	2.23%	2.70%		
BV12 Working Days Lost Due to Sickness Absence	Organisational Improvement	8.59 days	9.42 days	8.08 days	8.45 days	8.00 days		
BV14 Percentage of Early Retirements	Organisational Improvement	0.00%	0.78%	0.00%	0.60%	0.50%		
BV15 Percentage of Ill-health Retirements	Organisational Improvement	0.07%	0.24%	0.00%	0.22%	0.30%		

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BV16a Percentage of Employees with a Disability	Organisational Improvement	1.47%	4.20%	5.25%	1.72%	1.30%	↑	✔
BV16b Percentage of Economically Active People who have a Disability	Organisational Improvement	10.88%	N/a	N/a	10.88%	N/a	■	N/a
BV17a Ethnic Minority representation in the workforce - employees	Organisational Improvement	1.3%	2.4%	3.1%	1.3%	1.1%	■	✔
BV63 Energy Efficiency of Housing Stock	Caring for the Environment	67	68	72	70	70	↑	✔
BV76b Housing Benefits Security number of fraud investigators employed	Delivering 1 st Class Public Services	0.45	N/a	N/a	0.48	0.40	↑	✔
BV76c Housing Benefits Security number of fraud investigations	Delivering 1 st Class Public Services	52.33	N/a	N/a	49.01	45.00	↓	✔
BV76d Housing Benefits Security number of prosecutions & sanctions	Delivering 1 st Class Public Services	5.55	N/a	N/a	6.56	4.50	↑	✔
BV78a Speed of processing - new HB/CTB claims	Delivering 1 st Class Public Services	28.9 days	30.0 days	24.0 days	26.1 days	35.0 days	↑	✔
BV78b Speed of processing - changes of circumstances for HB/CTB claims	Delivering 1 st Class Public Services	11.1 days	11.2 days	7.1 days	9.8 days	16.0 days	↑	✔
BV79a Accuracy of processing - HB/CTB claims	Delivering 1 st Class Public Services	99.00%	97.76%	99.20%	99.00%	98.10%	■	✔
BV79b(i) Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	Delivering 1 st Class Public Services	75.21%	74.16%	81.71%	85.76%	75.00%	↑	✔

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BV79b(ii) HB overpayments recovered as % of the total amount of HB overpayment debt outstanding	Delivering 1 st Class Public Services	29.82%	34.57%	39.02%	29.72%	30.00%	↓	🔴
BV79b(iii) Percentage of Recoverable Over payments written off (HB)	Delivering 1 st Class Public Services	13.65%	N/a	N/a	6.66%	15.00%	↑	🟢
BV82a(i) % of Household Waste Recycled	Caring for the Environment	17.50%	20.54%	24.18%	18.21%	17.08%	↑	🟢
BV82a(ii) Tonnes of Household Waste Recycled	Caring for the Environment	10594.52	8218.61	10069.94	10885	10010.51	↑	🟢
BV82b(i) % of Household Waste Composted	Caring for the Environment	5.46%	11.66%	17.96%	8.31%	7.28%	↑	🟢
BV82b(ii) Tonnes of household waste composted	Caring for the Environment	3256.93	4900.17	7513.87	4968.98	4500.00	↑	🟢
BV84a Household waste collected per head, in kilos	Caring for the Environment	385.5	411.4	380.8	370.4	397.0	↑	🟢
BV84b Household Waste Collection (% change in kilograms per head)	Caring for the Environment	-2.82%	0.33%	-1.87%	-0.58%	1.00%	↓	🟢
BV86 Cost of household waste collection	Caring for the Environment	£53.79	£49.54	£42.14	£62.37	£62.01	↓	🔴
BV91a Kerbside Collection of Recyclables (one recyclable)	Caring for the Environment	77.9%	96.5%	100.0%	89.6%	78.2%	↑	🟢

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BV91b Kerbside collection of recyclables (two recyclables)	Caring for the Environment	77.4%	94.6%	100.0%	89.0%	77.8%	↑	✔
BV106 New homes built on previously developed land	Caring for the Environment	76.51%	74.51%	91.00%	69.36%	70.00%	↓	✘
BV109a Processing of planning applications: Major applications	Delivering 1 st Class Public Services	90.48%	72.51%	80.71%	94.34%	75.00%	↑	✔
BV109b Processing of planning applications: Minor applications	Delivering 1 st Class Public Services	90.58%	76.48%	83.66%	88.40%	75.00%	↓	✔
BV109c Processing of planning applications: Other applications	Delivering 1 st Class Public Services	93.95%	88.09%	92.56%	94.63%	90.00%	↑	✔
BV156 Buildings Accessible to People with a Disability	Organisational Improvement	71.11%	N/a	N/a	79.59%	79.59%	↑	✔
BV166a Environmental Health Checklist	Delivering 1 st Class Public Services	100.0%	92.3%	100.0%	100.0%	100.0%	■	✔
BV199a Local street and environmental cleanliness - Litter and Detritus	Caring for the Environment	5.5%	11.1%	6.0%	3.4%	16.5%	↑	✔
BV199b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	Caring for the Environment	0%	3%	0%	0%	0%	■	✔
BV199c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	Caring for the Environment	0%	1%	0%	0%	0%	■	✔
BV199d Improved street and environmental cleanliness – fly tipping	Caring for the Environment	4	N/a	N/a	Awaiting external data			

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BV200a Plan-making: Local Development Scheme submitted?	Delivering 1 st Class Public Services	Yes	N/a	N/a	Yes	Yes		
BV200b Plan-making: Milestones Met?	Delivering 1 st Class Public Services	Yes	N/a	N/a	No	Yes		
BV204 Planning appeals allowed	Delivering 1 st Class Public Services	33.3%	31.0%	25.0%	36.6%	33.0%		
BV205 Quality of Planning Service checklist	Delivering 1 st Class Public Services	100.0%	92.4%	100.0%	100.0%	100.0%		
BV216a Identifying Contaminated Land	Caring for the Environment	4276	N/a	N/a	4276	N/a		N/a
BV216b Information on contaminated land	Caring for the Environment	0%	11%	10%	0%	0%		
BV217 Pollution Control Improvements Completed On-time	Caring for the Environment	82%	92%	100%	90%	90%		
BV218a Abandoned vehicles - % investigated within 24 hrs	Caring for the Environment	98.54%	86.62%	98.22%	98.74%	96.00%		
BV218b Abandoned Vehicles - % removed within 24 hours of required time	Caring for the Environment	74.42%	81.01%	97.76%	61.76%	70.00%		
BV219b Preserving the Special Character of Conservation Areas: Character Appraisals	Caring for the Environment	3.85%	25.01%	35.07%	34.62%	50.00%		